

# Fully automated HR Service Delivery Document management integration for ServiceNow

The aconso Spoke seamlessly integrates the aconso Digital Personnel File and document creation with ServiceNow, enabling your HR department to upload documents directly related to ServiceNow HR Cases into the aconso Digital Personnel File of your employees.

# ONE CLICK INTO THE WORKFLOW

### INITIATION

Start the upload to the *aconso* personnel file with a single click.

### TRANSPARENCY

The aconso Spoke will notify you when action is completed.



#### UPLOAD

Upload the document directly to the ServiceNow Employee Center.

## EXECUTION

The aconso Spoke identifies the document type and performs the upload.

The integration was developed in close collaboration with  $\alpha conso$ , the market leader in cloud software for HR document management, and offers a best-practice solution for your HR needs.



# Fully automated HR Service Delivery Document management integration for ServiceNow

This solution uses the existing authorization concept of ServiceNow, so that no additional IT processes have to be introduced to benefit from the  $\alpha conso$  Digital Personnel File.

## KEY BENEFITS



Automated processes simplify employees' workflows.



The best practice approach ensures reliable uploads.



Increased productivity and reduced administrative tasks.

If you are interested in the spoke integration, please get in touch with our team directly at <a href="mailto:esm@agineo.de">esm@agineo.de</a>.



#### **About Us**

Agile, new, and yet with almost 40 years of experience – that is agineo, the largest partner of the platform provider ServiceNow in the German-speaking countries. As a specialist in enterprise service management, our experts design business processes for well-known customers and implement them in software. In doing so, they can draw on the broad technology expertise of the entire Materna Group, which is spread across a total of over 4,000 employees.

#### Our value proposition

We take responsibility for our customers with passion, flexibility and tireless commitment. Your success is our aspiration, for which set all the levers in motion– on time and on budget, every day.